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Building a Controlled Lexicon for Authoring Automotive Technical Documents

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Abstract

We describe the framework and the process of building a controlled lexicon, specifically intended for authoring Japanese automobile repair manuals. Focusing on verbs, we seek to control two types of linguistic variations: (1) synonymous words and (2) case (argument) order variations. For synonymous words, we comprehensively extracted verb tokens from a large text data set and classified each verb type as approved or unapproved. For case order variations, we descriptively analysed case structures of Japanese sentences in the data set and defined the canonical order. We also examined the status of the constructed lexicon in terms of coverage, which enables us to establish a tangible goal of future lexicon building. The resultant controlled lexicon with 910 verbs and 954 case patterns can help authors choose appropriate words and construct consistent sentence structures. In order to accomplish effective and efficient authoring, we further proposed and designed two types of authoring support tools: a sentence diagnostic tool that identifies unapproved variations of verbs and sentence structures, and a template-driven writing tool that helps writers compose controlled sentences by completing canonical case patterns.

Keywords: controlled lexicon building; technical authoring; descriptive analysis; variation management; grammatical case; automotive domain

1 Introduction

Controlled lexicon, or controlled vocabulary, is a list of approved words in a certain domain, which may further determine unapproved words and provide the definition and usage of the registered words (Nyberg et al. 2003; Warburton 2014). The deployment of controlled lexicon helps enhance the consistent use of words—in particular verbs, nouns, adjectives and adverbs—in writing technical documents and prevents ambiguous and difficult expressions, which will lead to not only improved readability but also translatability of the documents. Furthermore, in combination with well-managed bilingual dictionaries, we can envisage the improved quality of machine translation outputs.

In this study, we describe the framework and the process of building a controlled lexicon specifically intended for authoring the Japanese automobile repair manuals of Toyota Motor Corporation. For every new model of automobile, huge volumes of technical documents, such as repair manuals, are created and translated, and an assemblage of writers and translators are involved in the document production workflow. This makes it difficult to ensure linguistic consistency across documents, eventually inducing a lack of clarity in the readers' understanding. In this context, we are now developing a controlled language for Japanese automotive technical documents. Controlled languages for authoring and translation basically consist of a syntactic and a lexical component (Nyberg et al. 2003; Kuhn 2014). In this paper, we report on the compilation of a controlled lexicon with specific focus on verbs, since verbs are crucial building blocks for composing operational instructions for repair manuals and governing sentence structures such as predicate-argument structures.

Although many controlled languages have been developed for particular domains, including the automotive domain (Means & Godden 1996; Godden 2000), few are publicly available. One of the few exceptions is ASD Simplified Technical English, or ASD-STE (ASD 2017), which was originally developed for aerospace maintenance documentation, and is now widely used in other industries. It defines writing rules that restrict certain syntactic/textual features, including sentence length and compound nouns, and provides a lexicon of approved and unapproved words. While ASD-STE is useful in its own right, it is not easy to directly port it to other purposes, domains and languages. In the case of controlled authoring of Japanese automotive technical documents, we also need extensive information of word usage. Thus, referring to the ASD-STE as a model example, we decided to build our controlled lexicon from scratch.

However, the practical problem is that few studies have established the general process of controlled lexicon building; in many cases, a controlled lexicon has been developed chiefly based on the tacit knowledge of domain experts and researchers. In this study, our lexicon building proceeded as follows: we first collected verb occurrences from existing texts, and then defined approved verbs and their canonical usage by analysing their occurrences. One of the important contributions of this paper is to document the controlled lexicon building process in detail, which will be helpful for related endeavors in the future.

The remainder of the paper is structured as follows. In Section 2, we design our controlled lexicon that enhances consistent writing of technical manuals. Section 3 describes the process of collecting verbs and controlling the variations to prepare a list of approved and unapproved verbs, presenting the growth of coverage in accordance with the building process. In Section 4, we further extend our controlled lexicon by defining the canonical case (argument) structure patterns for approved verbs. We then propose and design authoring support tools in Section 5 and conclude this paper with future outlook in Section 6.

2 Design of Controlled Lexicon

We address the two problems of inconsistent use of verbs: (1) synonyms and (2) case (argument) order. In automobile repair manuals, different verbs are sometimes used for the same operations, such as *koukansuru* and *torikaeru*, both of which mean ‘replace’. These variations violate the basic principle of controlled lexicon, that is, ‘one word – one meaning’ (Nyberg et al. 2003; Møller & Christoffersen 2006), and may hinder readers’ comprehension of the documents. Further, the notion of *case* (Fillmore 1968) is significant for controlled writing as Japanese case order is fairly free (Masuoka & Takubo 1992; Sasano & Okumura 2016), which sometimes causes structural variations. The following two sentences present an example of the different case orders of the Japanese verb *setsuzokusuru* (connect):

(1) GTS □ DLC3 □ □ □ □ □ / GTS o DLC3 ni *setsuzokusuru*.

(2) DLC3 □ GTS □ □ □ □ □ / DLC3 ni GTS o *setsuzokusuru*.

The order of the accusative case (-o) and the dative case (-ni) is different from each other. Both sentences are grammatically correct in Japanese and can be translated as ‘Connect GTS to DLC3’. They do not even necessarily hinder readers’ comprehension of the text. From the viewpoint of consistent authoring; however, these variations should be avoided. In addition, if we can fully reduce these variations in the source, we can expect the improved results in parsing, text retrieval and machine translation.

Here, we propose a controlled lexicon that can enhance the consistency of writing in Japanese by extending the existing framework of controlled languages. To address the problem of synonyms, based on the ASD-STE, we create a list of approved and unapproved words with word definitions and examples. To address the problem of case order, we further define the canonical case order for each verb.

Figure 1 shows examples of approved and unapproved words in our controlled lexicon. Each entry word has the part of speech, semantic category and example sentence(s) of the word. Unapproved words have the links to the approved words, while approved words have definitions. These descriptions of the words help writers consistently select an appropriate word in writing text. Furthermore, the entries of approved words accompany the canonical case order(s) to support writers to appropriately construct sentences in a controlled manner.

Approved word	交換する/ <i>koukansuru</i>
Part of speech	verb
Semantic category	Action > Part
Definition	‘To remove an item and to install a new or serviceable item of the same type’. (ASD 2017)
Canonical case order	[PART/ITEM <i>o</i>] [PART/ITEM <i>ni</i>] <i>koukansuru</i>
Example	センサーを新品に交換する。/ <i>Sensa o shinpin ni koukansuru</i> . (Replace the sensor with a new one.)
Unapproved word	取り替える/ <i>torikaeru</i>
Part of speech	verb
Semantic category	Action > Part
Approved alternative	交換する/ <i>koukansuru</i>
Unapproved example	必ず新品に取り替える。/ <i>Kanarazu shinpin ni torikaeru</i> . (Always replace it with a new one.)

Figure 1: Examples of entries in the controlled lexicon: *koukansuru* and *torikaeru* (replace). For explanation, the definition of ‘replace’ is extracted from the specification of ASD-STE as a definition for *koukansuru*.

3 Construction of Controlled Lexicon

In this section, we elucidate how we collected approved and unapproved verbs from the text data of automotive technical documents. We also present the semantic categories of collected verbs and detailed analyses of the frequency of verb occurrence in the text data, which enables us to understand the status of lexicon in terms of coverage.

3.1 Verb Collection and Variation Control

From 17 sets of repair manuals that cover 10 types of automobiles from Toyota Motor Corporation, we comprehensively extracted verb tokens used in the main clauses of sentences, using Japanese sentence analysis tools JUMAN++V2 (Morita et al. 2015; Tolmachev et al. 2018) and KNP (Kawahara & Kurohashi 2006). We assume that they cover a sufficient range of verbs in this domain as we extensively investigated huge volumes of text data containing more than one million sentences. Subsequently, we eliminated verbs which were wrongly identified as verbs by the tools and rare compound verbs that can be replaced by simpler verbs. For example, *sokutei-kaishisuru* is a compound verb which combines the two simple expressions *sokutei* (measurement) and *kaishisuru* (start), and can be rephrased into *sokutei o*

Level 1	Level 2	Example	Type		Token	
			#	%	#	%
Action	Part	<i>toritsukeru</i> (install), <i>kirihanasu</i> (disconnect)	343	37.7	395,890	37.40
	Software	<i>hyojisuru</i> (display), <i>kiokusuru</i> (store)	54	5.9	97,944	9.25
	Diagnosis	<i>tenkensuru</i> (check), <i>kanshisuru</i> (monitor)	23	2.5	96,457	9.11
	General	<i>shiyousuru</i> (use), <i>sousasuru</i> (operate)	91	10.0	50,436	4.77
	Auxiliary	<i>suru</i> (do, make), <i>okonau</i> (perform)	10	1.1	189,140	17.87
Stative	Existence	<i>aru/iru</i> (be, exist), <i>ichisuru</i> (be located)	11	1.2	41,544	3.93
	Composition	<i>kouseisuru</i> (compose), <i>yuusuru</i> (have)	21	2.3	10,855	1.03
	Denotation	<i>shimesu</i> (indicate), <i>arawasu</i> (show, denote)	18	2.0	8,606	0.81
	Relation	<i>kankeisuru</i> (be related), <i>kotonaru</i> (differ)	28	3.1	2,439	0.23
	Function	<i>kinousuru</i> (function), <i>eikyosuru</i> (affect)	31	3.4	5,084	0.48
	State	<i>taikisuru</i> (wait), <i>nokoru</i> (remain)	25	2.7	18,931	1.79
	Auxiliary	<i>hajimeru</i> (start), <i>kezokusuru</i> (continue)	29	3.2	8,195	0.77
Change	State	<i>modosu</i> (return), <i>hasseisuru</i> (occur, generate)	65	7.1	7,305	0.69
	Quantity	<i>atatameru</i> (warm up), <i>joshosuru</i> (increase, rise)	34	3.7	3,967	0.37
	General	<i>henkasuru</i> (change), <i>hendousuru</i> (vary)	5	0.5	4,326	0.41
Communication	Exchange	<i>soushinsuru</i> (send), <i>tsuuchisuru</i> (inform)	36	4.0	6,869	0.65
	Record	<i>kirokusuru</i> (record), <i>hozonsuru</i> (save, store)	14	1.5	5,764	0.54
	Performance	<i>kinshisuru</i> (prohibit), <i>shitagau</i> (follow)	22	2.4	2,717	0.26
Cognition		<i>chuuisuru</i> (pay attention to), <i>handansuru</i> (judge)	44	4.8	101,541	9.59
Perception		<i>miru</i> (see), <i>kanjiru</i> (feel), <i>kiku</i> (hear)	6	0.7	414	0.04

Table 3: Typology of the semantic categories of verbs with examples and frequency information.

Rank	Verb	Frequency		Cumulative Frequency (Coverage)	
		#	%	#	%
1	<i>suru</i> (do, make)	94,613	8.94	94,613	8.94
2	<i>okonau</i> (perform)	93,750	8.86	188,363	17.80
3	<i>kakuninsuru</i> (confirm)	87,099	8.23	275,462	26.03
4	<i>torihazusu</i> (remove)	70,011	6.61	345,473	32.64
5	<i>kirihanasu</i> (disconnect)	65,451	6.18	410,924	38.82
6	<i>toritsukeru</i> (install)	64,508	6.09	475,432	44.92
7	<i>setsuzokusuru</i> (connect)	55,546	5.25	530,978	50.17
8	<i>sokuteisuru</i> (measure)	50,703	4.79	581,681	54.96
9	<i>tenkensuru</i> (check)	44,254	4.18	625,935	59.14
10	<i>aru</i> (be)	40,728	3.85	666,663	62.99
11	<i>koukansuru</i> (replace)	23,614	2.23	690,277	65.22
12	<i>sentakusuru</i> (select)	19,632	1.85	709,909	67.07
13	<i>taikisuru</i> (wait)	18,448	1.74	728,357	68.82
14	<i>shoukyo</i> (clear)	16,736	1.58	745,093	70.40
15	<i>shutsuryokusuru</i> (output)	14,171	1.34	759,264	71.74
16	<i>hyojisuru</i> (be displayed)	10,499	0.99	769,763	72.73
17	<i>yomu</i> (read)	10,004	0.95	779,767	73.67
18	<i>shiyousuru</i> (use)	8,989	0.85	788,756	74.52
19	<i>sadousuru</i> (operate)	7,301	0.69	796,057	75.21
20	<i>naru</i> (become)	7,003	0.66	803,060	75.87

Table 4: The 20 most frequent controlled verbs that occurred in our data set.

3.3 Coverage of Verbs

Currently, the number of approved verb types in our lexicon is 822. However, from the practical point of view, it is still too many and writers—even professional technical writers—may find it difficult to appropriately make use of the controlled lexicon. Here, it is more valuable to define the core set of verbs, or further reduce the number of verb entries. To set the goal of the lexicon refinement process, in this section, we investigate the coverage of verbs and estimate how many verbs are necessary for authoring automotive technical documents.

Table 4 presents the 20 most frequent controlled verbs that occurred in our data set with their individual frequencies and cumulative frequencies, which can be regarded as coverage. It is worth noting that only seven verbs cover half of the verb use in the automotive repair manuals and 20 verbs three quarters. Figure 2 illustrates the growth curve of coverage as the

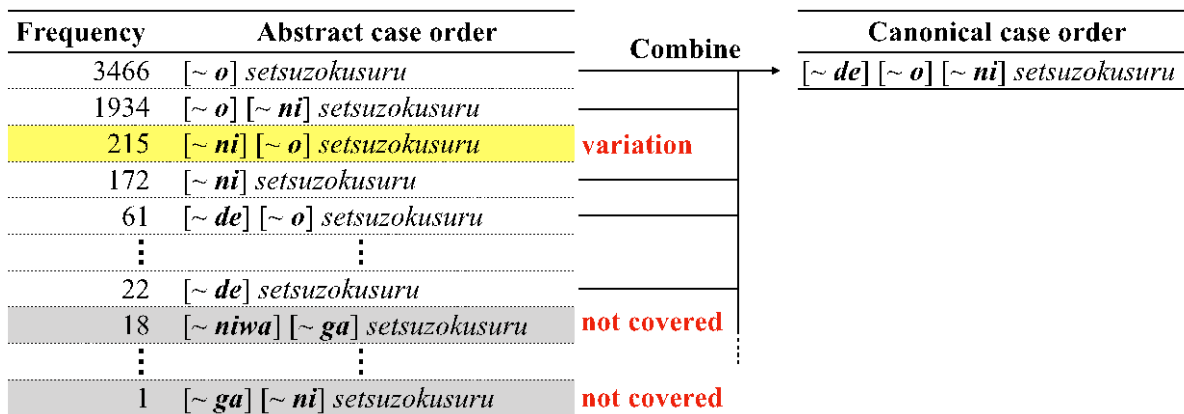


Figure 4. Examples of the formulation of canonical case order: *setsuzokusuru* (connect).

4.2 Coverage of Defined Case Structure

As mentioned above, it is difficult to comprehensively cover all the case order patterns, although we assume that the formulated canonical case structures covered a substantial portion of case patterns. Here, we calculate the coverage of the 954 canonical patterns using the same data set of the automobile repair manuals. For each sentence, we abstracted the case pattern in the same manner described in Figure 3. If the abstracted case pattern contained the same set or a subset of case elements defined in the canonical structure, we regarded it as the covered pattern. In addition, if the order of the case elements violates the canonical order, we considered it as a variation.

Table 5 shows the results; 85.61% of the pattern tokens were covered by our formulated patterns, which demonstrated the fairly high coverage. However, the coverage of case pattern types is low. It indicates that a large number of rare types of case patterns have not been captured by the current set of patterns. The coverage needs to be increased by defining other types of canonical orders.

To understand the relationship between the number of case structure types and coverage of tokens, we observe the growth curve in Figure 5. This figure illustrates how coverage increases as case pattern types are included in the descending order of frequency. We can see that the 2,000 most frequent types can cover almost all tokens in our data set. The formulated canonical case patterns already covered 1,807 types, while they do not necessarily include the frequent ones. We assume we can soon attain higher coverage, namely more than 90%, by adding frequent patterns.

	All #	Covered #	%	Variation #	%
Type	5,363	1,807	33.69	170	9.41
Token	1,058,424	906,134	85.61	24,366	2.69

Table 5: Coverage of the set of canonical case structures and ratio of variation in our data set.

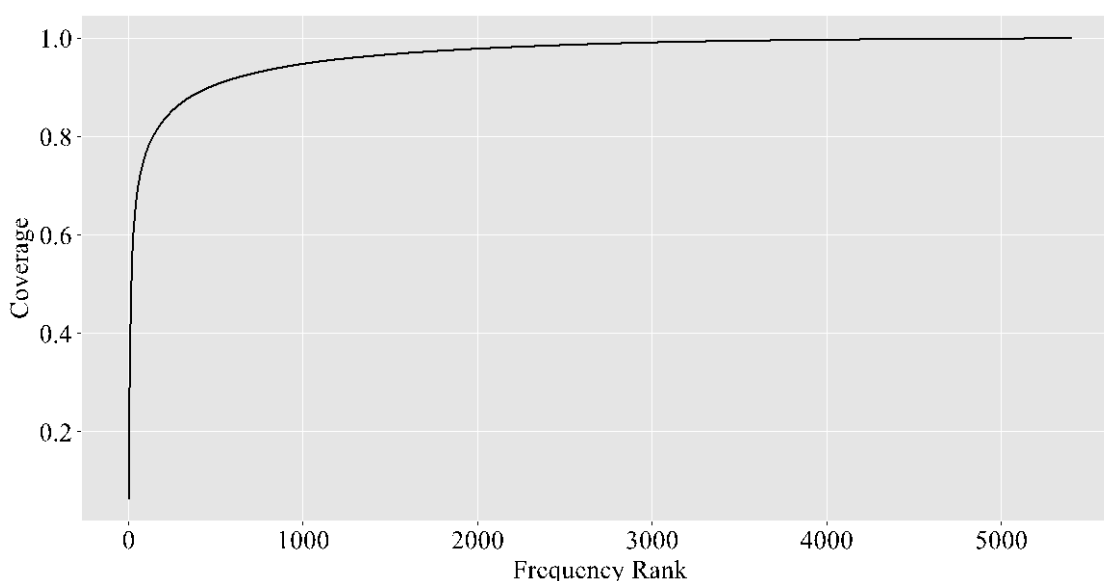


Figure 5. Growth curve of coverage of case structure patterns in the original forms.

4.3 Case Structure Variation

Finally, we investigate the issue of structural variations in our data set. As Table 5 shows, 2.7% of the covered pattern tokens were found to be variations. Although the ratio is not high, given that the automobile manuals were reasonably controlled by professional writers, there is still room for improvement in terms of consistent use of sentence structures. An example of case structure variations for the verb *tofusuru* (apply, coat) is shown below:

- (7) □□□ O □□□□ □□□□□□ □ **塗布する** □ / *Shinpin no O-ring ni conpuressa oiru o tofusuru.*
(Apply compressor oil to a new O-ring.)
- (8) □□□□□ SST □□□□□ □ **塗布する** □ / *Gurisu o SST no boruto ni tofusuru.*
(Apply grease to the SST bolts.)

Example (7) conforms to the defined canonical pattern, [*~ de*] [*~ ni*] [*~ o*] *tofusuru*, and Example (8) is regarded as a variation since the order of the [*~ o*] case and [*~ ni*] case is the reverse of the canonical order. In this example, we can modify (8) into (9) as shown below without changing its meaning.

- (9) SST □□□□□ □□□□□ □ **塗布する** □ / *SST no boruto ni gurisu o tofusuru.*
(Apply grease to the SST bolts.)

Although (8) is grammatically correct and the core meaning of the sentence remains unchanged, it is important to control these structural variations for consistency, which will eventually lead to high usability of the text. Importantly, if we define canonical patterns in advance, these variations can be automatically detected in combination with sentence analysis tools, which we will discuss in the next section.

5 Towards Authoring Support

The constructed controlled lexicon of verbs with the definitions of canonical case orders is a basis for controlled authoring; it helps writers recognize which verb should be used in what sentence structure. To be more effective, we will further discuss the mechanisms for supporting the controlled authoring process of writers. Authoring support scenarios can be broadly divided into two types: *post hoc revision* and *writing from scratch*. Correspondingly, we propose a sentence diagnostic tool for revision and a template-driven writing tool based on the canonical case patterns. In the following two sections, we outline them respectively.

5.1 Diagnostic Tool

The constructed lexicon can be used to control the two types of variations, that is, the use of unapproved words and non-canonical sentence structures. We propose a tool to support the diagnosis and revision of both types of variations in three processes: *detect*, *suggest* and *rewrite*.

With regard to unapproved words, the three processes can be simply implemented if the synsets of the unapproved and approved words are defined (Warburton 2014). The tool first searches the input sentence for unapproved words referring to the lexicon and, if any unapproved word is discovered, it retrieves the corresponding approved word. If the suggestion is adopted, the unapproved word in the input sentence is automatically corrected.

Figure 6 depicts the process of detection and suggestion of unapproved words using our controlled lexicon checker. The following example is used as an input:

- (10) □□□□□□□□□□ □ **除去する** □ / *Shinpin no kawaita nuno nado de ibutsu o jyokyosuru.*
(Eliminate foreign matter with a new dry cloth.)

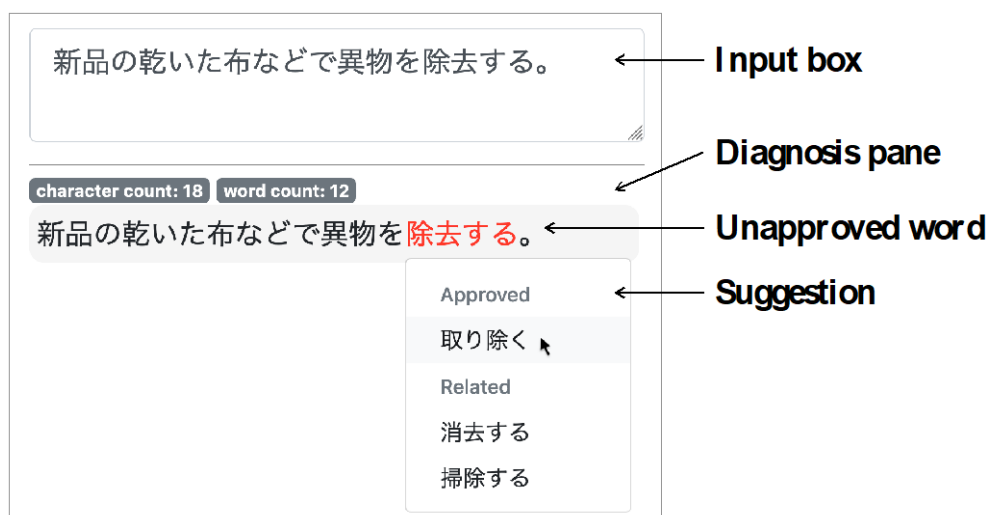


Figure 6. Prototype interface of the controlled lexicon checker.

express timing and conditions of events ('when', 'in case' and 'if') appear frequently in the data set, which indicates that conditional branching of tasks are crucial building blocks for authoring instructional documents. Based on the results, we plan to implement functions to support the construction of compound/complex sentences.

Finally, from the viewpoint of controlled authoring, we should emphasize that various surface connectives are used to signify almost the same meaning. For example, to mean 'when' in adverbial clauses, various connectives are used, such as *toki*, *tokini*, *tokiwa*, *tokiniwa*, *sai*, *saini*, *saiwa* and *sainiwa*. In many cases, these connectives are interchangeable. Therefore, it is effective to define the approved usage of connectives to further control the sentence structural variations.

Level 1	Level 2	Level 3	Surface connectives	#	%
coordinate	resultative	and	V (continuative form), V- <i>te</i>	421,324	56.96
		such as	<i>tari</i>	6,389	0.86
	contradictory	but	<i>ga</i>	4,563	0.62
adverbial	time	when	<i>toki (ni/wa/niwa)</i> , <i>sai (ni/wa/niwa)</i>	39,051	5.28
		each time	<i>tabi (ni)</i>	101	0.01
		before	<i>mae (ni)</i>	17,946	2.43
		after	<i>nochi (ni)</i> , <i>ato (ni/de)</i>	12,305	1.66
		then	<i>ue (de)</i>	1,526	0.21
		until	<i>made</i>	10,805	1.46
	condition	in case	<i>baai (ni/ha/niwa)</i>	90,773	12.27
		if	<i>to</i> , <i>nara</i> , <i>ba</i>	37,373	5.05
		only if	<i>dakedemo</i>	210	0.03
		though	<i>mo</i>	6,491	0.88
	as long as	<i>kagiri</i>	102	0.01	
	method	by	<i>kotode (mo/niyori)</i>	9,198	1.24
attendant circumstances	while, with		<i>nagara</i> , <i>mama</i> , <i>tsutsu</i>	9,426	1.27
	without		<i>zu ni</i> , <i>nai de</i>	3,394	0.46
state	in the state		<i>jotai de</i>	12,273	1.66
	in the way		<i>youni</i>	11,013	1.49
	purpose	in order that	<i>tame</i>	27,325	3.69
	reason	because	<i>tame (ni)</i> , <i>node</i> , <i>kekka</i> , <i>kara</i>	17,779	2.4
	contradictory	but	<i>noni</i>	270	0.04
	extent	to the extent	<i>hodo</i>	14	0.00

Table 6: Compound/complex sentence patterns and surface connectives observed in our data set.

6 Conclusion

In this study, we have built the controlled lexicon of verbs that is useful for consistent authoring of automotive technical documents. The lexicon building proceeded in both descriptive and prescriptive manners: we first descriptively observed a huge volume of existing text data, and then prescriptively defined approved words and their canonical usage. Although we dealt with Japanese verbs as a starting point, this lexicon building process is applicable to other lexical units and languages.

Currently, the constructed lexicon consists of 822 approved and 88 unapproved verbs, which comprehensively cover the analysed data set containing more than one million verb tokens. The detailed analysis of coverage revealed that we can reduce the size of the lexicon to 300–400 words with little loss of coverage. The significant feature of our lexicon is the definition of canonical case orders for each approved verb, which helps writers compose sentences in consistent structures. We have defined 954 canonical case patterns that are estimated to cover 85% of the existing sentences.

We have also proposed authoring support tools that employ controlled lexicon. For two different scenarios, that is, post hoc revision and writing from scratch, we designed a sentence diagnostic tool and a template-driven writing tool, respectively. These tools are designed to assist writers in using appropriate words in accordance with their controlled usage. We also discussed necessary components and technologies to implement these tools.

In future research, we will refine the constructed lexicon and extend it to cover nouns, adjectives and adverbs. We also plan to build an English lexicon and link the approved words between Japanese and English, which enables consistent translation by both human translators and machine translation systems. In particular, we will examine the effectiveness of controlled bilingual lexicon for machine translation. We assume that the use of controlled lexicon can facilitate the reduction of vocabulary size of the text, which may have a positive impact on machine translation, including recent neural models. Finally, the implementation and evaluation of the authoring support tools we designed is an important practical goal of this research project, which we will address in future studies.

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